

# Aurora's Degree & PG College

(ACCREDITED BY NAAC WITH 'B++' GRADE)  
Chikkadpally, Hyderabad 500020



## EVENT REPORT

<b>NAME OF THE EVENT</b>	<b>ONE DAY NATIONAL WEBINAR ON “CONSUMER PROTECTION ACT”</b>
<b>TYPE OF EVENT</b>	<b>National level</b>
<b>FACULTY INCHARGE</b>	ARCHANA.G
<b>DEPARTMENT</b>	Department of Commerce (B.Com Honours)
<b>DATE</b>	<b>30<sup>th</sup> June 2020</b>
<b>VENUE</b>	( online Through Zoom App)
<b>TARGET AUDIENCE</b>	Faculty, students and Research scholars from various colleges in India

### **OBJECTIVE:**

- To create awareness in the participants and empower consumers to take effective decisions to protect their rights.
- To help the faculty and the students in understanding the significance and inside of consumer protection act.

### **TERIAL & BUDGET : NIL**

### **BRIEF ABOUT THE EVENT:**

It was a one day event which was scheduled on 30<sup>th</sup> June 2020 for 2 hours from 11.00am to 1.00pm. The online session was held by using zoom app. There were 612 registrations from various colleges. The resource person has shared knowledge with the faculty and students from various colleges.

On 30<sup>th</sup> June 2020 Manikonda Vijay Kumar, Senior Standing Council for Central Excise, Customs and GST, Senior Council for Central Government High Court Telanga gave a talk on CONSUMER PROTECTION ACT and last half an hour was a question and answer session.

E – Certificates have been provided to all the participants.

## OUTCOME:

The faculty and students understood the Act aims to provide a systematic and approachable platform to the consumer for redressed of disputes.

## PHOTOGRAPH:



AURORA'S DEGREE & PG COLLEGE  
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**NATIONAL LEVEL WEBINAR**  
On  
**CONSUMER PROTECTION ACT**

Conducted by the Department of Commerce & Management  
On 30<sup>th</sup> June 2020  
Timing : 11:00 am to 01:00 pm

ZOOM Session ID  
will be shared through email id.  
E-Certificate will be provided.

Free Registration:  
<https://forms.gle/9A4WfxJrqPYLWXW7>

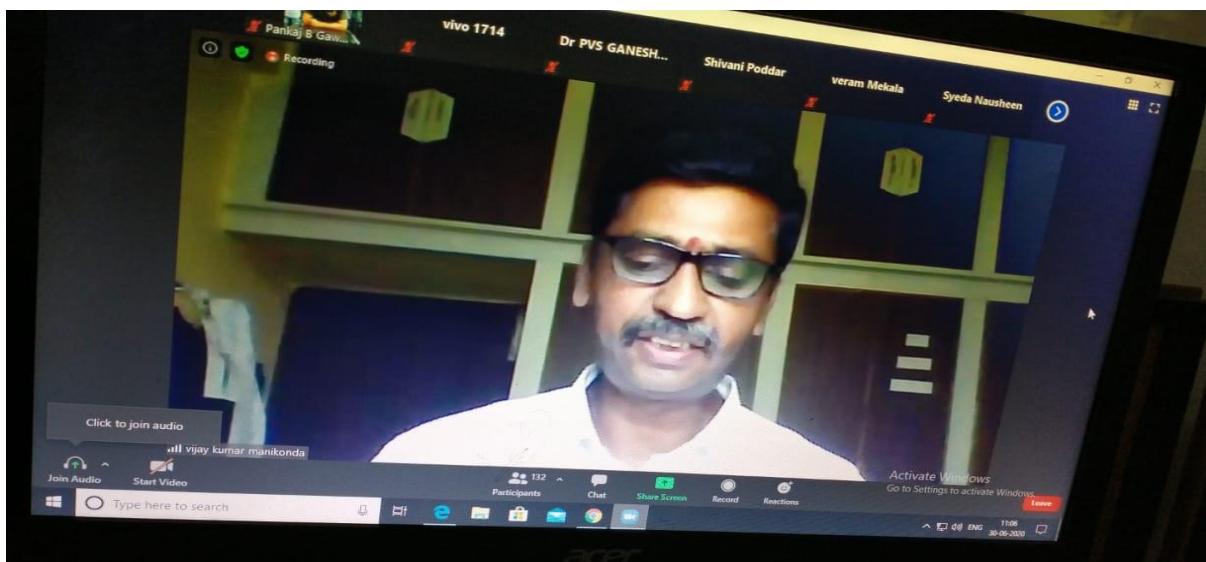
**Manikonda Vijay Kumar**  
Senior Standing Council for Central Excise, Customs and GST  
Senior Standing Council for Central Government High Court - Hyderabad

Organized by Dr. Viswanadham Bulusu  
Principal

Convener  
Ms. Archana.G  
Sr. Assistant Professor Dept. of B.Com Hons

For any details contact:  
Ms. Archana @ 9100001140

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## Detailed Report

The Department of B.Com Honours organized a One-Day National Level Webinar on “**CONSUMER PROTECTION ACT**”. The organizer of the event was Dr. Viswanadham Bulusu and the convener of the event was Mrs Archana.G. It was an online event with eminent resource persons, Manikonda Vijay Kumar Senior Standing Council for Central Excise, Customs and GST, Senior Council for Central Government High Court Telangana.

### Objectives of the event:

1. To create awareness in the participants and empower consumers to take effective decisions to protect their rights.
2. To help the faculty and the students in understanding the significance and inside of consumer protection act..

It was a one day national event which was scheduled on 30<sup>th</sup> June 2020 from 11.00am to 1.00pm. The session was held by using zoom app. On 30/06/2020 Manikonda Vijay Kumar, Senior Standing Council for Central Excise, Customs and GST, Senior Council for Central Government High Court Telanga gave a talk on “**CONSUMER PROTECTION ACT**”. The session was introduced by Mrs, Veena Malkhed, Head Department of Commerce ( B.Com Honours) at 10:45 am and followed by Principal’s address to the participants and gave a brief note on the objective Consumer Protection Act, after which Mrs Veena Malkhed introduced the resource person **Manikonda Vijay Kumar**, Senior Standing Council for Central Excise, Customs and GST, Senior Council for Central Government High Court Telangana as per schedule the session started at 11.00 am sharp.

Sir has explained the meaning of consumer, purpose of Consumer protection Act, defective Goods, deficiency in Services, Consumer Protection Authority duties, how Consumer protection Council works for the Consumer, how to protect consumer from hazards to their wellbeing and safety and punishment of misleading Advertisements. Continuing with the session he also explained in brief about Rights as a Consumer.

The resource person was very efficient and effective in having an impact on the participants and providing the knowledge and information to the faculty and students.

Finally the event ended with vote of thanks by Archana.G Sr. Asst. Professor, Department of Commerce (B.Com Honours). In whole it was memorable, informative and educational for the benefit of the faculty, students and research scholars’ .With authenticity it can be said that the participants were satisfied in conducting such a webinar by the College.

The department took the feedback about webinar from the participants and most of them appreciated and congratulated us for conducting the webinar successfully. Some of participants requested to conduct such sessions in the future.

I am very grateful to our Principal, Dr. Viswanadham Bulusu and Head Department of Commerce (B.Com Honours) , Mrs Veena Malkhed for giving me the opportunity to organize the webinar, encouraging and believing in me and extending support. I also thankful to Mr. Hari Prasad, Vice Principal and Mr. Ravi Kiran, Head Department of Biochemistry for their technical support.

The event was completed successfully. Many had lauded the organizers and the resource person for the wonderful job taken up during this unprecedented time for the educational sector and for its enlightenment.

I shall continue to conduct such programmes in the near future.

E Certificates were provided to all the participants.

### **OUTCOME:**

The faculty and students understood the Act aims to provide a systematic and approachable platform to the consumer for redressed of disputes.

### **SUGGESTIONS:**

1. Registrations should have been stopped early because many couldn't attend session even after registering
2. Feedback link should be kept even after end of the session for 15 minutes as many attended but didn't get certificate as they have not submitted the feedback.
3. Registration link should be kept in the poster itself.
4. Confirmation mail for the registered persons should be sent immediately after Registrations.

**PHOTOGRAPH:**

